



Dorset
Council

Developing Commissioning Strategies for Adult Social Care in Dorset

People & Health Overview Committee

28 June 2022

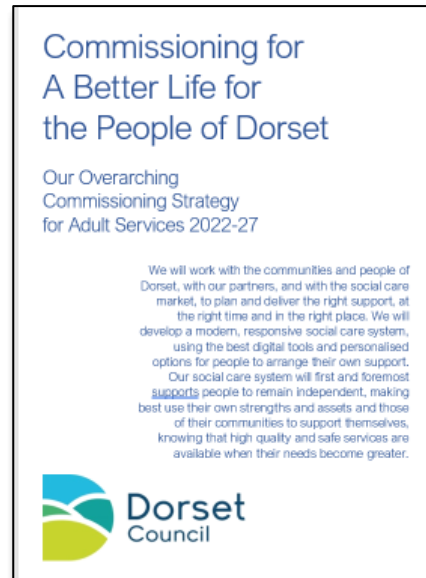
Jonathan Price

Interim Corporate Director of Commissioning

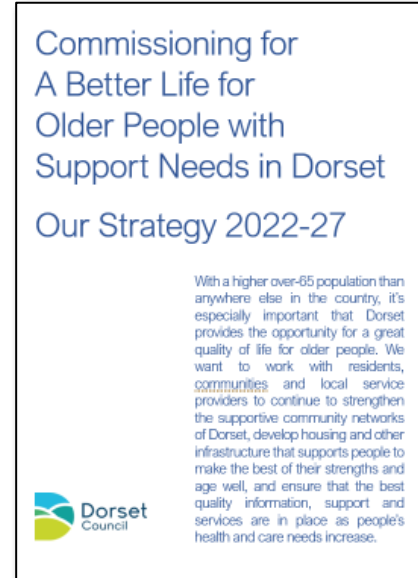
Presentation overview

- 1 Introductory remarks on the process so far, co-production plans, and timelines for next steps
- 2 Introducing the Overarching Commissioning Strategy, with pause for discussion
- 3 Introducing the Older People Commissioning Strategy, with pause for discussion
- 4 Introducing the Working Age Commissioning Strategy, with pause for discussion
- 5 Introducing the Carers Commissioning Strategy, with pause for discussion

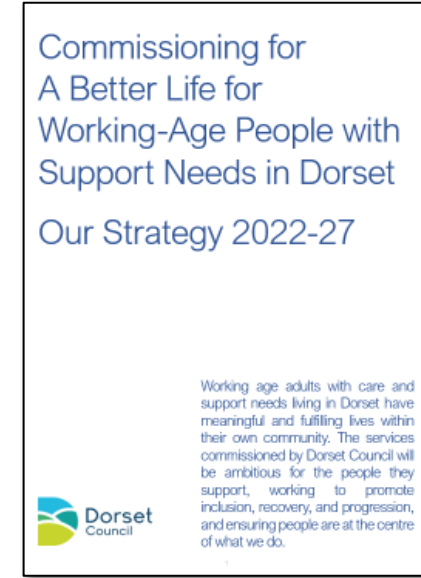
Four documents



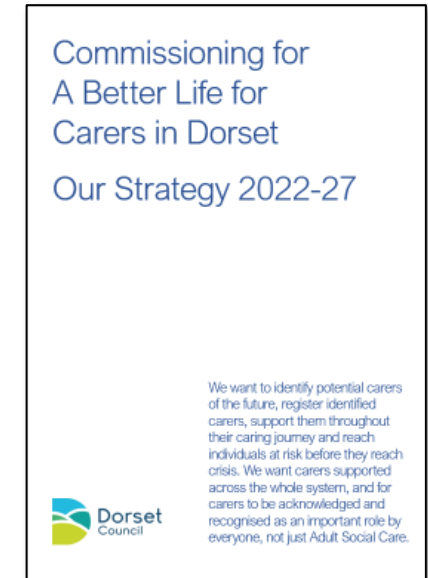
Context
How we commission
Markets
Place and Partnership, the ICS
Co-production
Prevention, communities
Digital
DPs/ISFs
Governance/monitoring



Context
Ageing well
Community support
Day opportunities
Homecare
Extra care
Residential and Nursing Care



Context
Community support
Learning Disability
Mental Health
Physical disability
Sensory impairment
Birth to Settled Adulthood
Day opportunities
Accommodation with care



Context
Defining carers
Vision for carers in Dorset
Services
Improvement priorities



The Right Support – the Right Place – the Right Time

More than documents: a commissioning system...

The Dorset Council Plan & The Mission Statement

A Better Life: the Directorate Plan and Ambition

Commissioning for A Better Life

Our Overarching Commissioning Approach

HOW WE COMMISSION – PARTNERSHIPS – MARKETS – PREVENTION – COMMUNITY – DIGITAL – INSIGHT – MONITORING

Commissioning for A Better Life for
OLDER PEOPLE

Commissioning for A Better Life for
WORKING AGE PEOPLE

Commissioning for A Better Life for
CARERS

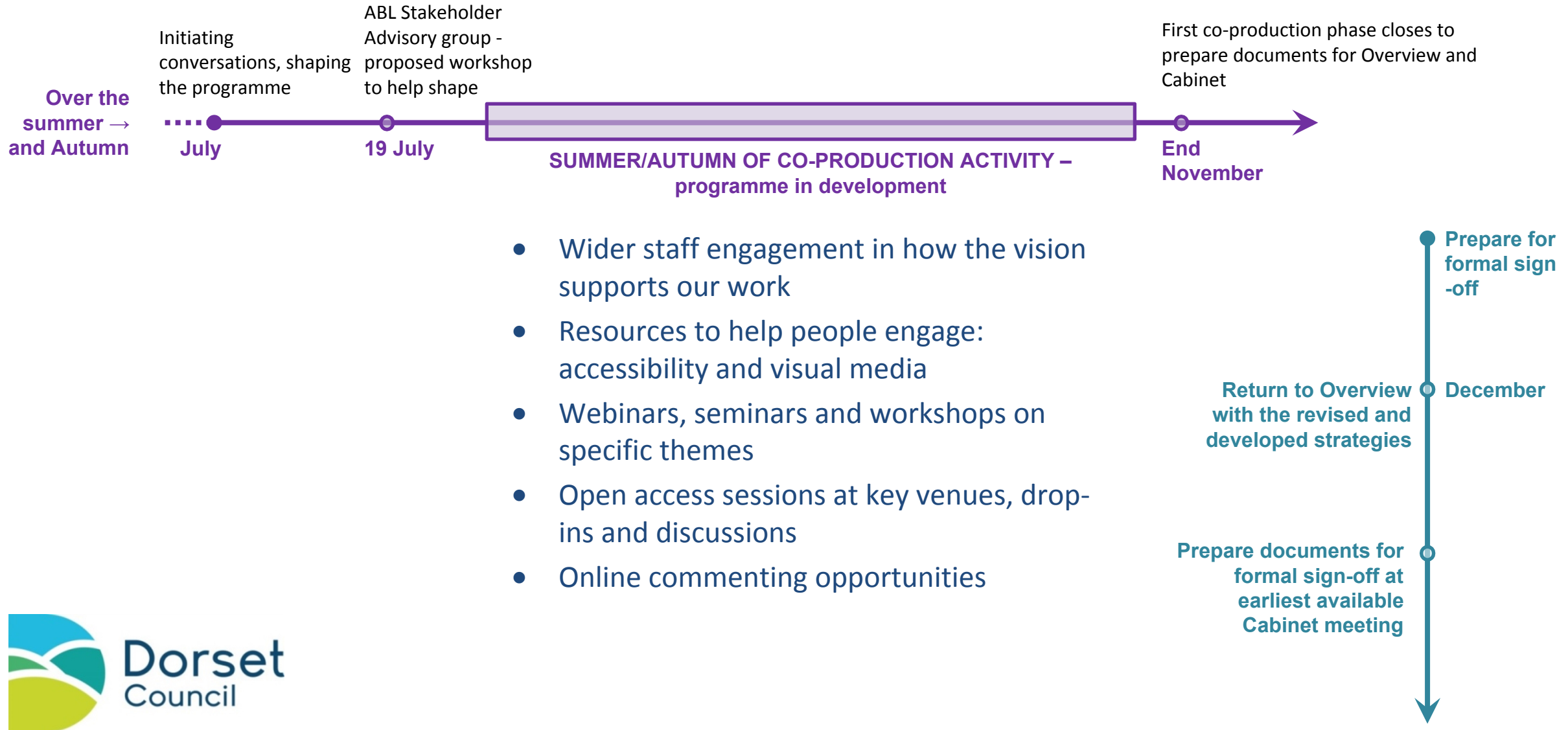
Underpinned by assets, strengths and resources of the Council

COMMUNITY RESOURCES – PROPERTY & ASSETS
HOUSING STRATEGY

Each document, and its development

- Sets out our context
- Frame the challenge and ambition in terms of
 - Right support, right place, right time
- Set out what we are seeking to achieve for people (outcomes)
 - And why,
 - what gets in the way, and
 - what we need to do
- Discuss of the current 'view' of the challenges and issues to be addressed
- Not dive straight into service transformation and change priorities, but think more broadly about community, assets and strengths – disability-positive, dementia-friendly, healthy ageing, and so forth
- Some elements will continue to be worked on and improved, including data snapshots, specific service reviews to inform our plans, and the approach to monitoring and measuring success

The timeline



The timeline – key message: we are starting a journey

This is only the start of the process

And it doesn't end there...

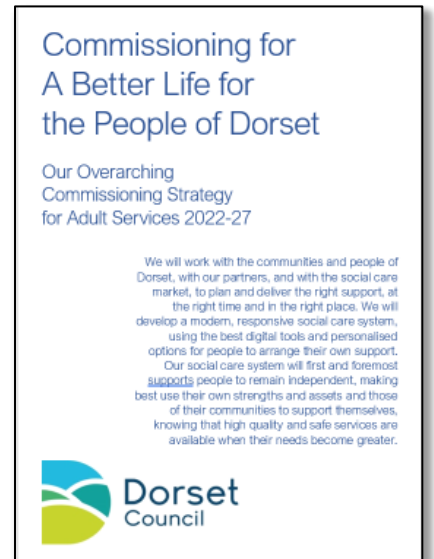
Strategies don't fix in time. They continue to develop and evolve as our collective understanding of the challenges deepens.

This work gives us a solid start for some powerful conversations over the coming months, and sets a potential frame for our work for the next five years, through which people can work with us to deliver for the people of Dorset.

Introducing

Commissioning for a Better Life for the People of Dorset: our overarching commissioning strategy

We will work with the communities and people of Dorset, with our partners, and with the social care market, to plan and deliver the right support, at the right time and in the right place. We will develop a modern, responsive social care system, using the best digital tools and personalised options for people to arrange their own support. Our social care system will first and foremost support people to remain independent, making best use of their own strengths and assets and those of their communities to support themselves, knowing that high quality and safe services are available when their needs become greater.



Links to national policy and social care reform



Linking housing strategy and adult social care strategy: making every decision about care a decision about housing



Technology-enabled care: the potential of technology to improve people's lives



Our prevention agenda as the foundation of everything: promoting health and wellbeing

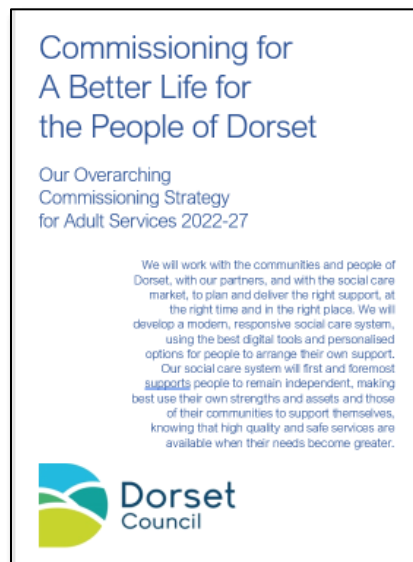


Direct payments, technology, digital, strengths-based working: building a system that can adapt and adopt new ways of working



Our new relationship with the market: the basis for implementing market and financial reforms

The Overarching Strategy 1



- Working with the Care Market
 - Links to the Council Commercial Strategy. Outlines the approach to be taken with Market Position Statements and the Market Sustainability Plan. Describes the changes with Care Dorset, as one major new commercial relationship that will need to be nurtured.
- Commissioning for Place and in Partnership
 - Sets out what is meant by place-based commissioning, with some highlights from other strategies on how place-based thinking is shaping the future of services. Also leads into the major partnership interfaces, especially the ICS, and how Dorset Council engages to improve the local relevance of its work.
- Our Prevention and Community Inclusion Approach
 - Provides a framework for what follows in the other strategies around approaches to prevention. Sets out two key prevention priorities: participation and community resilience; and support for independence.

The Overarching Strategy 2

Commissioning for A Better Life for the People of Dorset

Our Overarching
Commissioning Strategy
for Adult Services 2022-27

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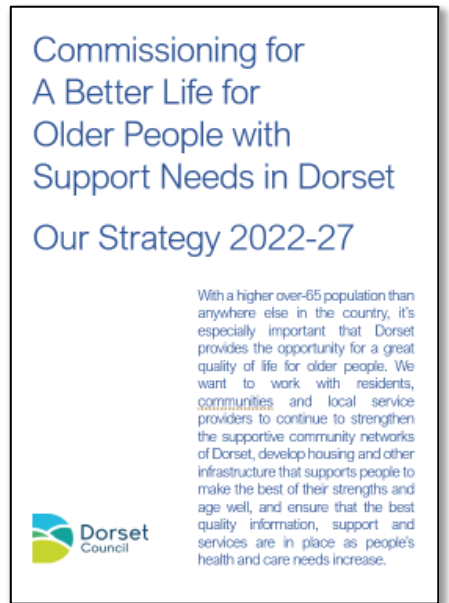
- Our digital ambition
 - Gives an overview of digital developments planned over the coming years, and the thinking about how significant digital is for the development of a modern, responsive and enabling service offer.
- Direct Payments & Individual Service Funds
 - Sets a framework for the delivery of improved uptake for direct payments and individual service funds, both of which are important for increasing individuals' choice and control over their social care services
- Co-production and Partnership
 - This section describes how we approach co-production, how important it is for the work we do, and the principles that govern our approach, plus some of the priority areas identified in the strategies.
- Insight priorities for 2022/23
 - This section, is intended to form a work programme around insight activity so that colleagues can engage and plan the work. It is also about being clear on the 'what we don't know' so that people can engaged with us to help refine our plans.
- Safeguarding and commissioning for quality
 - This section continues to develop, but is aligned to the annual plan for the Safeguarding Adults Board.



Introducing

Commissioning for a Better Life for Older People with Support Needs in Dorset

With a higher over-65 population than anywhere else in the country, it's especially important that Dorset provides the opportunity for a great quality of life for older people. We want to work with residents, communities and local service providers to continue to strengthen the supportive community networks of Dorset, develop housing and other infrastructure that supports people to make the best of their strengths and age well, and ensure that the best quality information, support and services are in place as people's health and care needs increase



Outcomes for older people

Dorset is a great place to grow older, with a range of vibrant community activity, giving people better days whether they have support needs or not, and keeping them well connected to the people around them and where they live

People have access to the information and advice they need to make good decisions for them, at crucial times in their ageing journey

People have access to excellent care and support in their home, both responsive short-term reablement and longer-term care, which always puts independence at its heart and helps people to continue to live independently for as long as possible, utilising equipment and assistive technology where appropriate

A good range and choice of residential care is available, in high quality, modern homes, to meet the increasingly complex needs of the local older population

Our Commissioning Strategy for Older People 1

Commissioning for
A Better Life for
Older People with
Support Needs in Dorset

Our Strategy 2022-27

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- Ageing in Dorset
 - Gathers some key data about ageing in Dorset, and the developing older population.
- Our Vision for a Better Life for Older People in Dorset
 - The commitments and intentions, across ageing well, day opportunities, home care and residential care are here grouped (as with other strategies) under Right Support, Right Place, Right Time.
- A Snapshot of Service Demand
 - Rather than have sections on demand for each type of service, it has been gathered here at the outset.
- Ageing Well in Inclusive Communities
 - This section seeks to apply the prevention approach to older people's needs. It flows into the ambition around day opportunities as it applies to this population group. Also emphasises an older population as a hugely powerful resource and strength, not only the narrative about being a financial challenge.

Our Commissioning Strategy for Older People 2

Commissioning for A Better Life for Older People with Support Needs in Dorset Our Strategy 2022-27

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- **Care and Support at Home**
 - Sets out the challenge, and proposed approach, around care and support at home and reablement. Includes emphasis on 'reablement as a preventive intervention' rather than only a post-hospital intervention.
- **Accommodation with Care**
 - This section has developed with housing colleagues, but will likely need continued development beyond the first draft of the strategy, to flag the thinking about how to develop a stronger strategic and forward-looking position on development of accommodation with care.
- **Residential and Nursing Care**
 - Presents overview of demand modelling, and thoughts on the market and its development. Will be developed as the conversation with the market about the sustainability plan develops.

Introducing

Commissioning for a Better Life for Working-Age People with Support Needs in Dorset

Working age adults with care and support needs living in Dorset have meaningful and fulfilling lives within their own community. The services commissioned by Dorset Council will be ambitious for the people they support, working to promote inclusion, recovery, and progression, and ensuring people are at the centre of what we do.



Commissioning for
A Better Life for
Working-Age People with
Support Needs in Dorset
Our Strategy 2022-27

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Outcomes for people of working age



People have choice and control over their lives, including where they live, how they spend their days, and how they are supported when they need it

People, whether those in need of support services or their families, friends or carers, can access high quality information and advice, in a timely way to support them in decisions they need to make

People live in communities that support their independence and wellbeing, with health, employment, physical activity and other opportunities available to them

People have access to high quality support services appropriate to their needs, which promote both their safety and their independence, and work together well to support them through important transitions in life, including from birth to settled adulthood, and later into older age

Our Commissioning Strategy for People of Working Age 1

Commissioning for
A Better Life for
Working-Age People with
Support Needs in Dorset
Our Strategy 2022-27

Working age adults with care and support needs living in Dorset are able to exercise choice and control whilst living in the least restrictive environment with equal access to opportunities and experiences within their own community. The services commissioned by Dorset Council will be ambitious for the people they support, working to promote progression, recovery, and inclusion, and ensuring people are at the centre of what we do.



- Our vision for a Better Life for working-age people with support needs in Dorset
 - Collects together the aims and ambitions under the right support, right place, right time banner. And shapes some common outcomes that the action plan can be built around.
- People with Care & Support Needs in Dorset
 - Provides an overview of the data and support provided the different types of care needs. Has an overview of spend across these groups. Data is being sourced to strengthen the sections on sensory and physical disability.
- Shaping Provision
 - This section seeks to present the issues to be addressed for each broad group requiring support, and some of the broad ambitions to meet needs.

Our Commissioning Strategy for People of Working Age 2

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Our Strategy 2022-27

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- **Birth to Settled Adulthood**
 - This sets out an introduction to the programme that is developing around transition, however it will need to be adapted to reflect the deepening shared nature of the programme between Children's and Adults, which is currently under active development.
- **Day opportunities**
 - This section describes a proposed approach to day opportunities that will be explored as part of a continued conversation from the summer of co-production work in 2021. The way forward here will eventually help shape the future of Care Dorset's service offer. These are early thoughts about a way forward, and so it is framed as exploratory, rather than "we will...", and we hope that people will engage to develop this vision further.
- **Accommodation with care**
 - This section presents some of the issues with current supported living, quantum purchased, etc. and plans. Again, this will be iterated to present the joint adults and housing approach to developing a strategy. Includes reference to shared lives.

Introducing

Commissioning for a Better Life for Carers in Dorset

We want to identify potential carers of the future, register identified carers, support them throughout their caring journey and reach individuals at risk before they reach crisis. We want carers supported across the whole system, and for carers to be acknowledged and recognised as an important role by everyone, not just Adult Social Care.

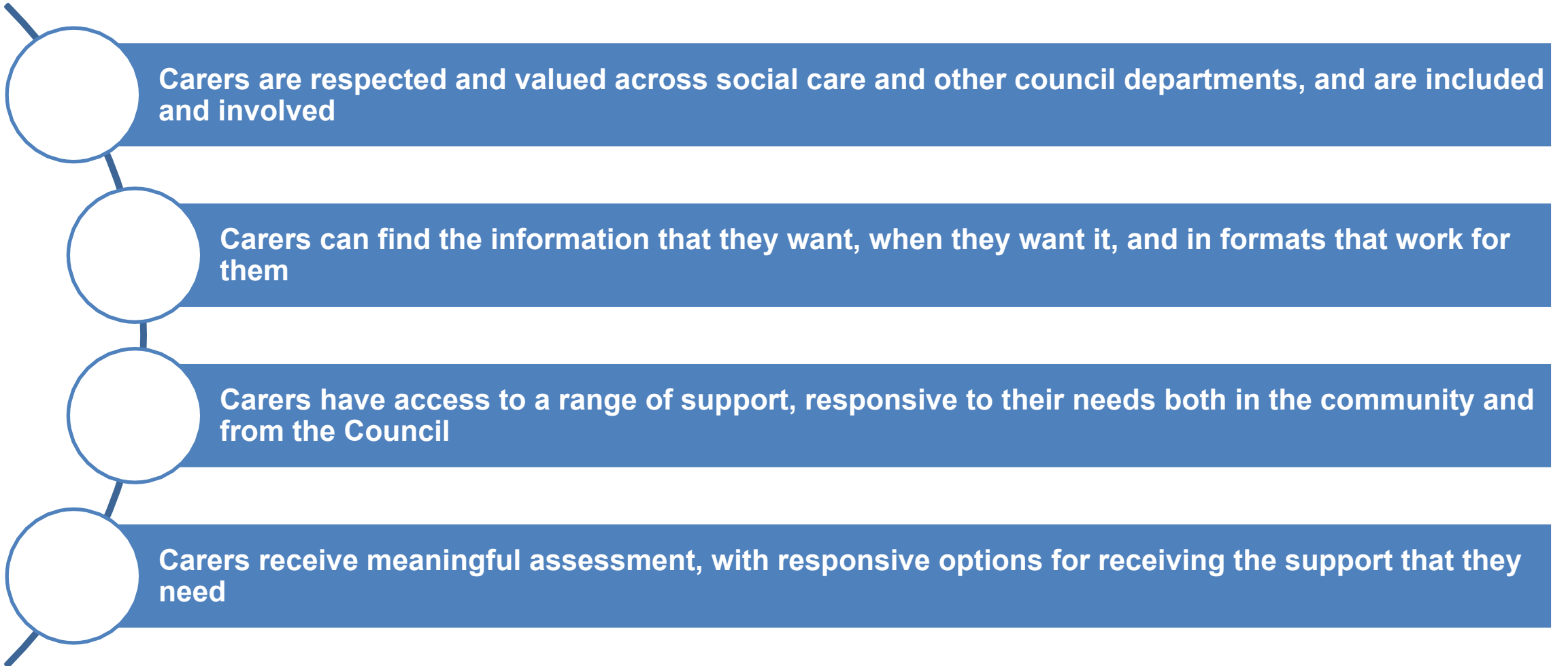


Commissioning for
A Better Life for
Carers in Dorset
Our Strategy 2022-27



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Outcomes for carers



Our Commissioning Strategy for Carers

Commissioning for
A Better Life for
Carers in Dorset
Our Strategy 2022-27

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- Who is a carer?
 - Deals with definitions and terminology, and sets out different ‘types’ of carer. Responds to carer feedback about terminology.
- Vision for Carers in Dorset
 - Uses the Right Support, Right Place, Right Time grouping to outline the strategic intent. Also references the partnership strategy which is being refreshed at present, and the objectives from which are grouped against the action plan, later in the document.
- Services for Carers
 - An account of the services currently available and commissioned for carers. Also includes some ‘additional impacts’ that presents some of the needs that carers have beyond those covered in the service discussion.
- Our Improvement Priorities
 - Sets out the main areas that will need work in order to develop a more comprehensive and consistent support offer for carers. Starts by setting out national messages, and what carers have told us in their engagement with us. Includes discussion on issues of culture, respect and recognition, and on personal budgets and direct payments.



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